

# Route 19 : Operational Performance 2018-2023

Operational Performance	fiscal year 2017/18	fiscal year 2018/19	fiscal year 2019/20	fiscal year 2020/21	fiscal year 2021/22	fiscal year 2022/23
Round trips operated	4,929	4,952	5,245	5,266	5,270	8,179
Round trips required by contract	4,899	4,896	5,193	5,204	5,201	5,203
Round trips cancelled	-	-	4	-	-	-
Extra round trips operated	30	56	52	62	69	2,976
Vehicle capacity provided (see Note 1)	618,010	623,952	660,996	663,228	655,745	778,644
Vehicles carried (AEQs)	387,540	398,079	397,912	368,155	408,875	466,111
Vehicle capacity utilisation (see Note 1)	63%	64%	60%	56%	62%	60%
Average # of vehicles per sailing	39	40	38	35	39	28
% of sailings overloaded	10%	11%	12%	11%	17%	11%
Passengers carried	799,525	819,261	805,907	599,439	714,732	829,766
Average # of passengers per sailing	81	83	77	57	68	51
% of sailings departing on time (within 10 minutes of schedule)	88%	86%	87%	78%	70%	88%

**Note 1**  
BC Ferries' Automobile Equivalent (AEQ) standard measurement has been changed from 5.34 metres to 6.1 metres. Capacity Provided and Capacity Utilization both use the new measure.